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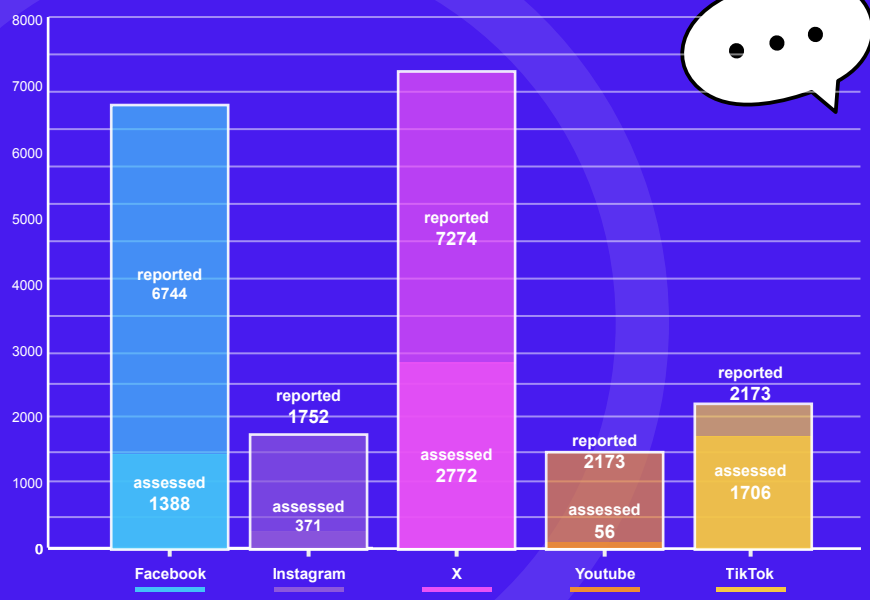
Time of assesment of notifications

Number of notifications assessed within 24 hours



Number of total cases reported: 19486

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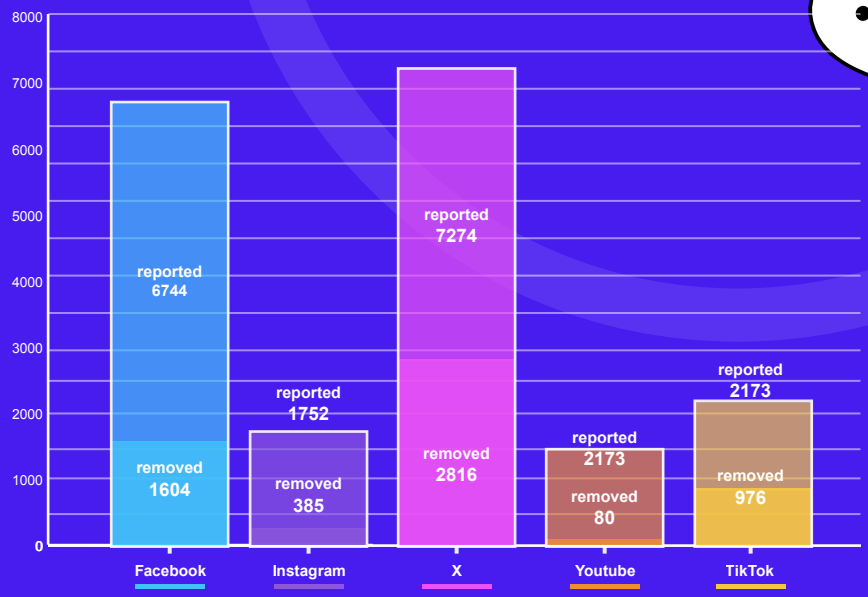
Removals per IT company



Number of total cases reported: 19486

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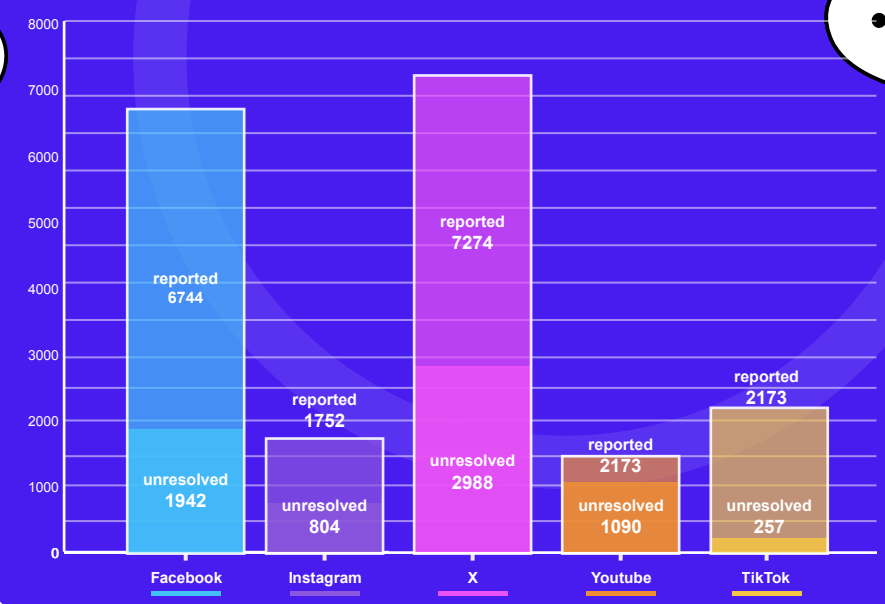
Number of notifications with no feedback



Number of total cases reported: 19486

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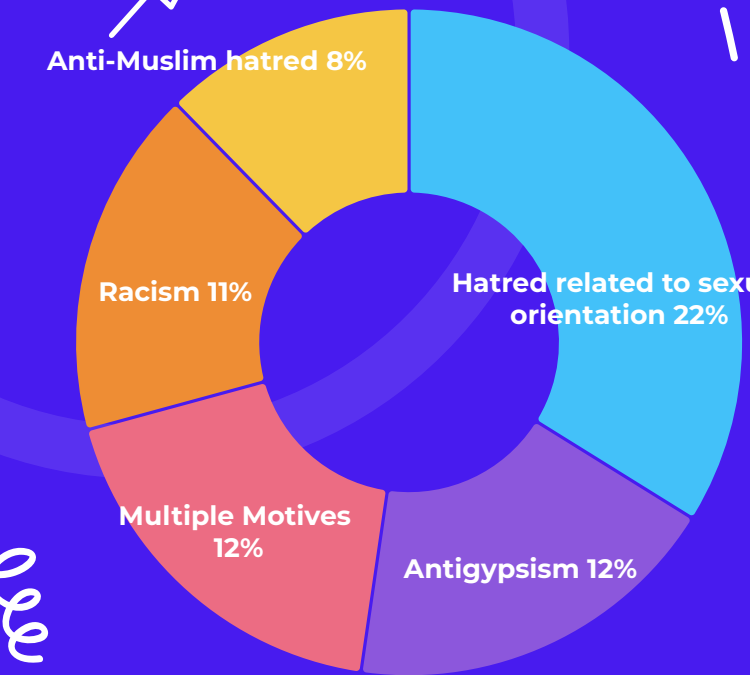
Grounds for reporting hate



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Summary

During the final monitoring period, coinciding with an unofficial monitoring event (ME), platforms like Facebook and Instagram demonstrated increased responsiveness to hate speech reports. Facebook, however, remains inconsistent in timely deletion, often waiting until reports are flagged by trusted sources. On X, a banned user reappeared with a similar handle, linking the new account to the previous one—a pattern that could be mitigated with proactive monitoring of profile references. X has recently improved in addressing hate speech, likely due to the EU Digital Services Act (DSA), which mandates quicker content moderation, but remains non-functional in Bulgaria. TikTok leads in response rates, while YouTube remains unresponsive, allowing violent comments to persist without explanation. Patterns of hate speech frequently correlate with increased negative media coverage, particularly against vulnerable groups.

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